



The City of
**SPRUCE
GROVE**

Protective Services Annual Report 2025



Year In Review



- New Assistant Deputy Chief
- 2 New FTE firefighters
- Approaching 2000 followers on social media
- Women in Leadership: Transforming the Workplace program
- Strengthened Emergency Management Coordination
- Safe and Successful Launch of the Re-Imagined Central Park
- Traffic Safety

Executive Summary



- Fire Services responded to 6% more incidents
- Enforcement Services addressed 28% more complaints
- Services Response of 320 seconds was met 87% of the time for Fire and 89.5% of the time for EMS
- High Intensity Residential Fire Standards (HIRF) was met 100% of the time
- Fire Prevention conducted 520 interactions and 545 Development Plan Reviews



Fire Services

Call Volume

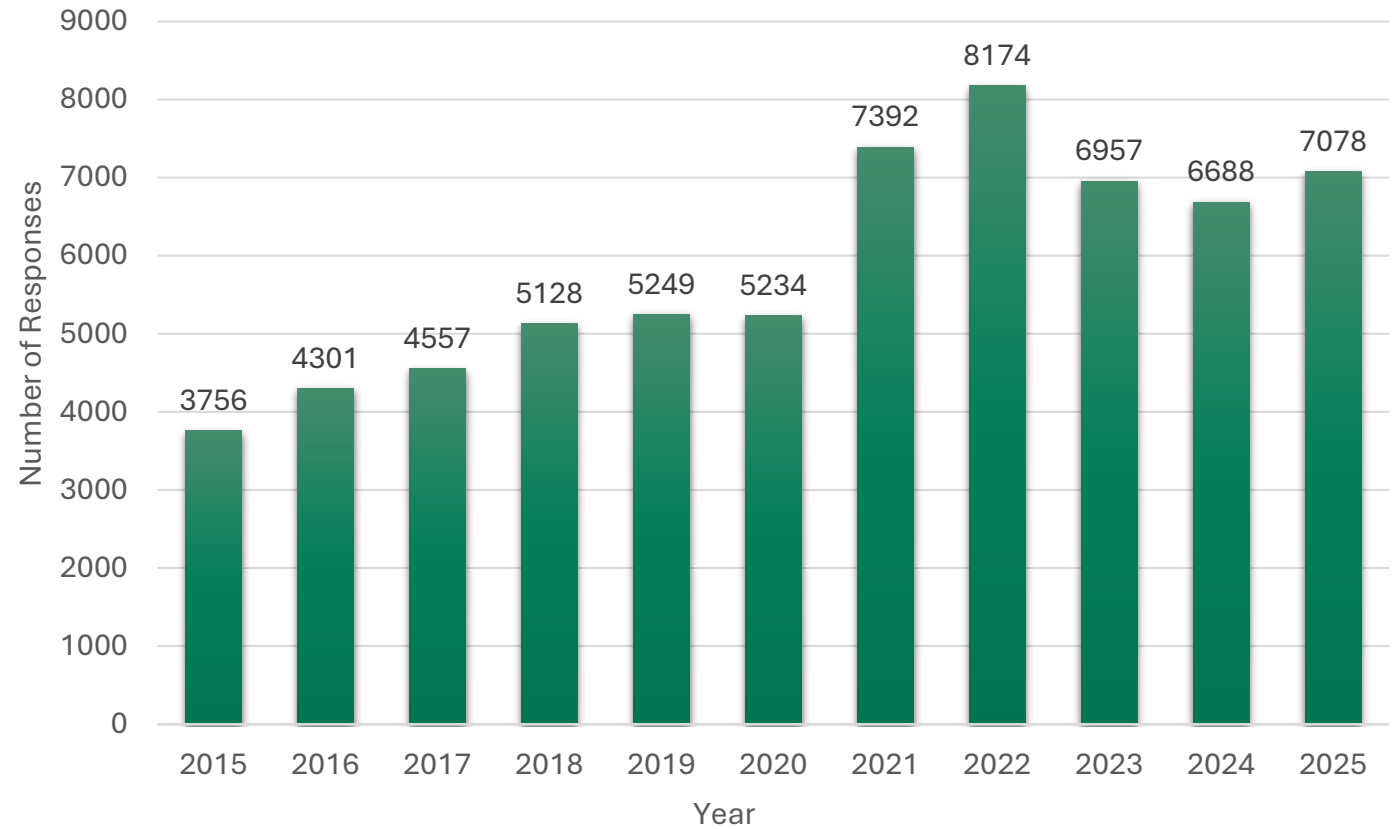
Types Of Incidents

Response Standards



Fire Services Response Totals

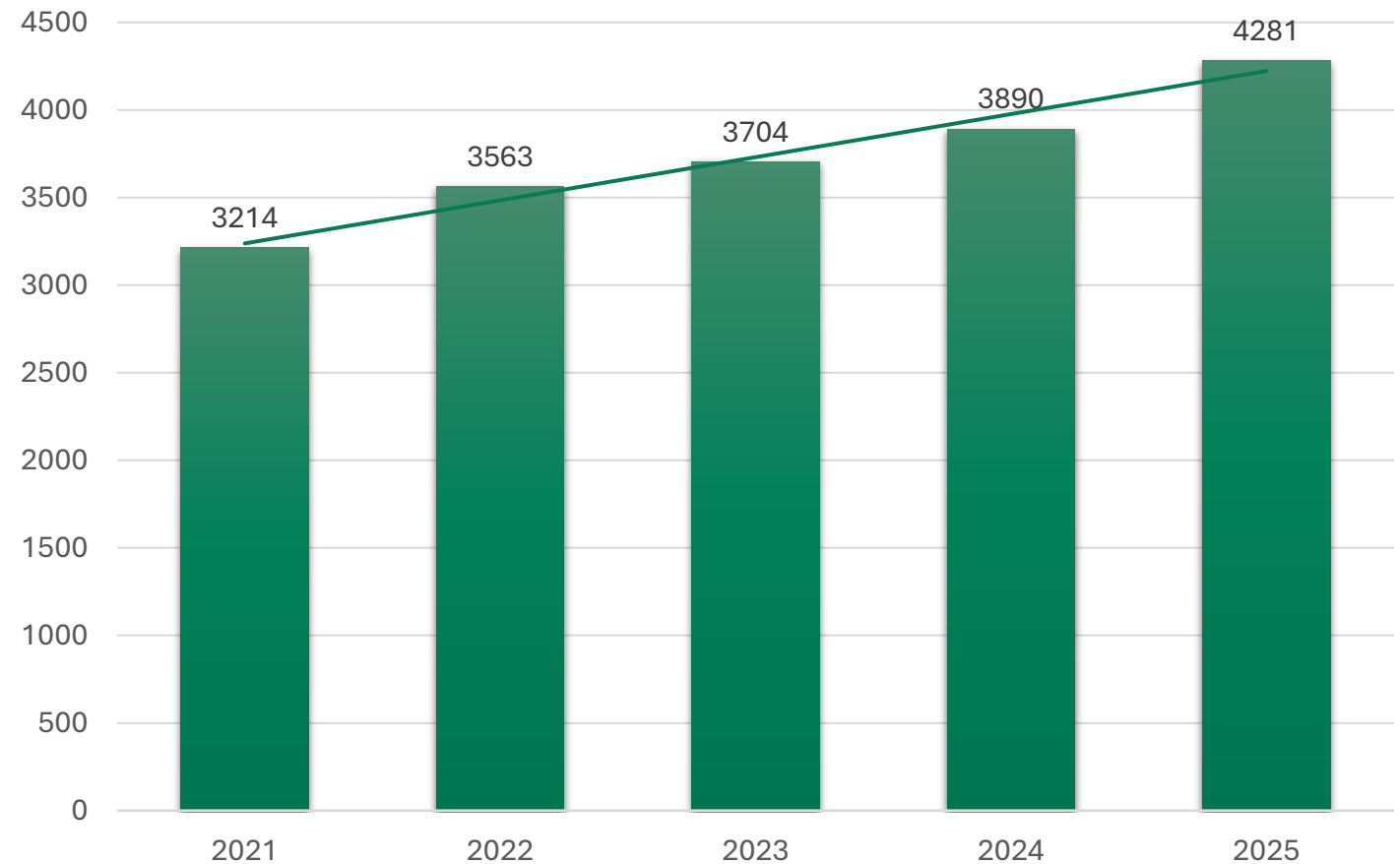
Total Incidents Last 10 Years





Total Responses in Spruce Grove

Total Spruce Grove Incidents Last 5 Years





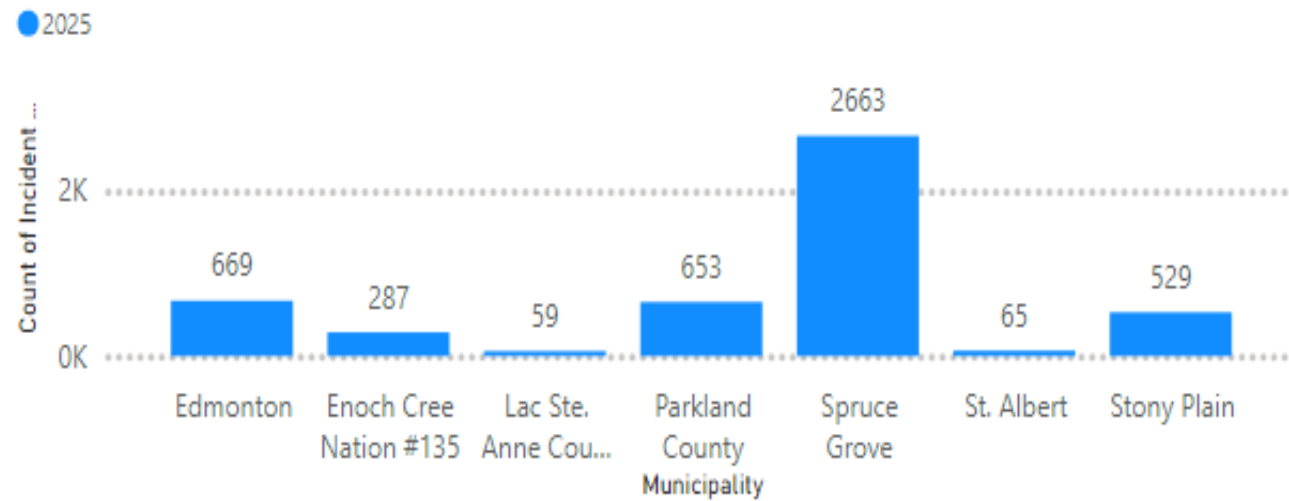
Types of Incidents

Response Group Type Emergency / Non-Emergency	2020	2021	2022	2023	2024	2025
Alarm No Fire	256	269	341	383	385	510
Explosion/Water Rupture	0	1	1	1	3	5
False Alarm	52	60	31	49	62	66
Fire Dollar Loss	25	33	26	41	47	41
Fire Rubbish/Brush	26	47	33	60	54	54
Medical	2223	2015	2993	3011	3156	3435
Motor Vehicle Collision	95	115	67	81	94	92
Public Hazard	47	49	41	47	53	37
Public Service	19	21	27	28	30	30
Rescue Misc.	2	0	3	2	2	1
Unclassified	1	3	0	1	1	1
Mutual Aid Responses						9



Incidents Outside Spruce Grove

of ePCRs by Muni (includes top 7)

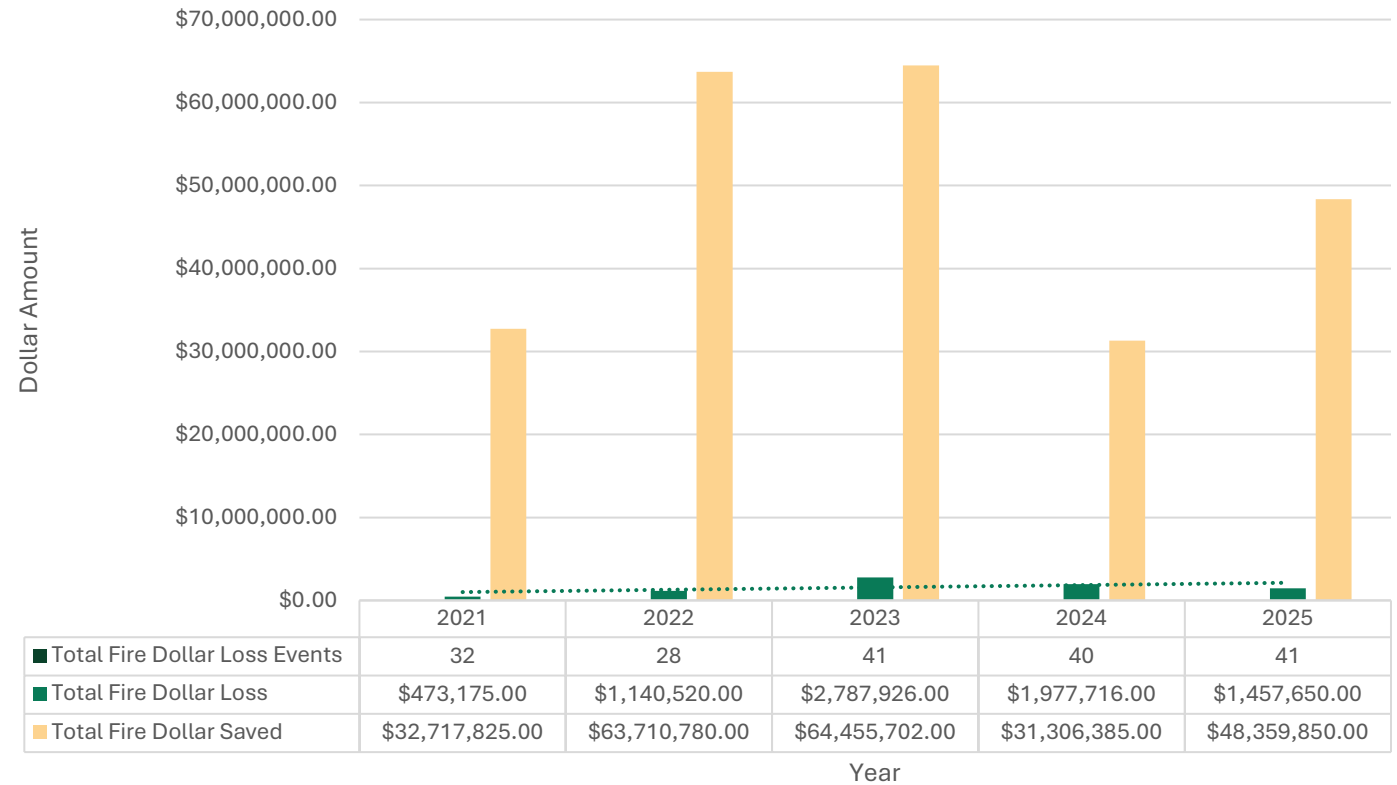


- 2566- Medical Incidents
- 231- Area Coverage
- 9 Mutual Aid Fire Responses
 - 7 Stony Plain
 - 1 Parkland County
 - 1 St. Albert
- 2 Provincial Fire Responses.



Fire Dollar Loss vs Dollar Saved

5 year Dollar Loss vs Saved

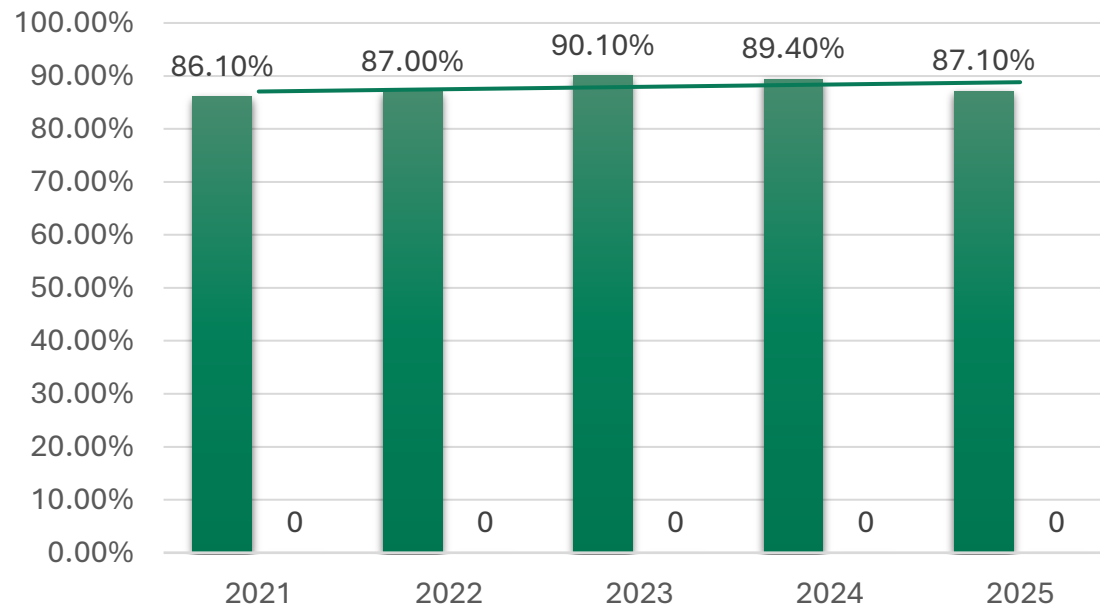


Total Fire Dollar Loss Events
 Total Fire Dollar Loss
 Total Fire Dollar Saved
 Linear (Total Fire Dollar Loss)



Emergency Fire Response

Response Time 320 Sec 90%

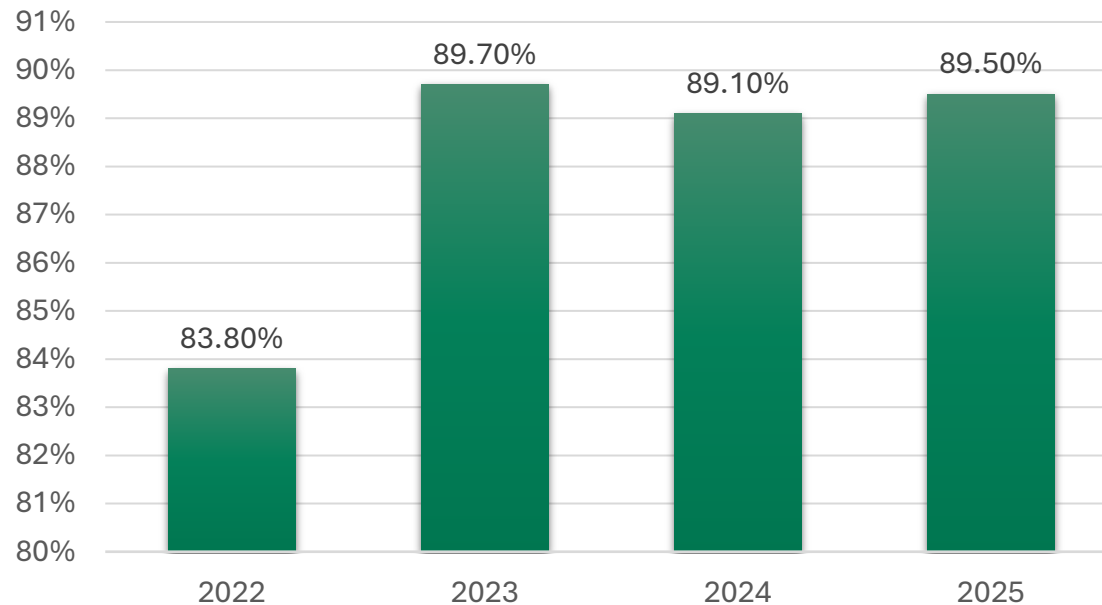


- High Intensity Residential Fire (600 sec 100%)
- Turnout Time (80 sec 95.8%)
- Travel Time - first unit (240 sec 65.1%)
- Travel Time - second unit (480 sec 97.4%)
- Turnout and Travel Time (320 sec 87.1%)



Emergency Medical Responses

EMS 300 Sec Response 90%



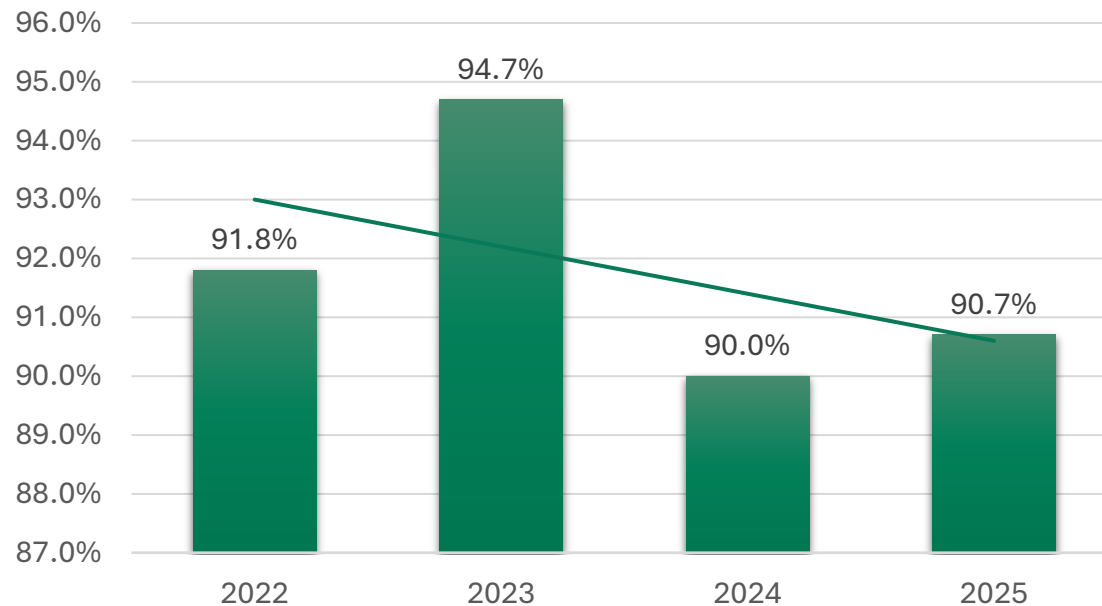
- Turnout Time (60 sec 94.3%)
- Travel Time (240 sec 67.5%)
- Turnout and Travel Time (300 sec 89.5%)





Motor Vehicle Collision

Response Time 320 Sec 90%



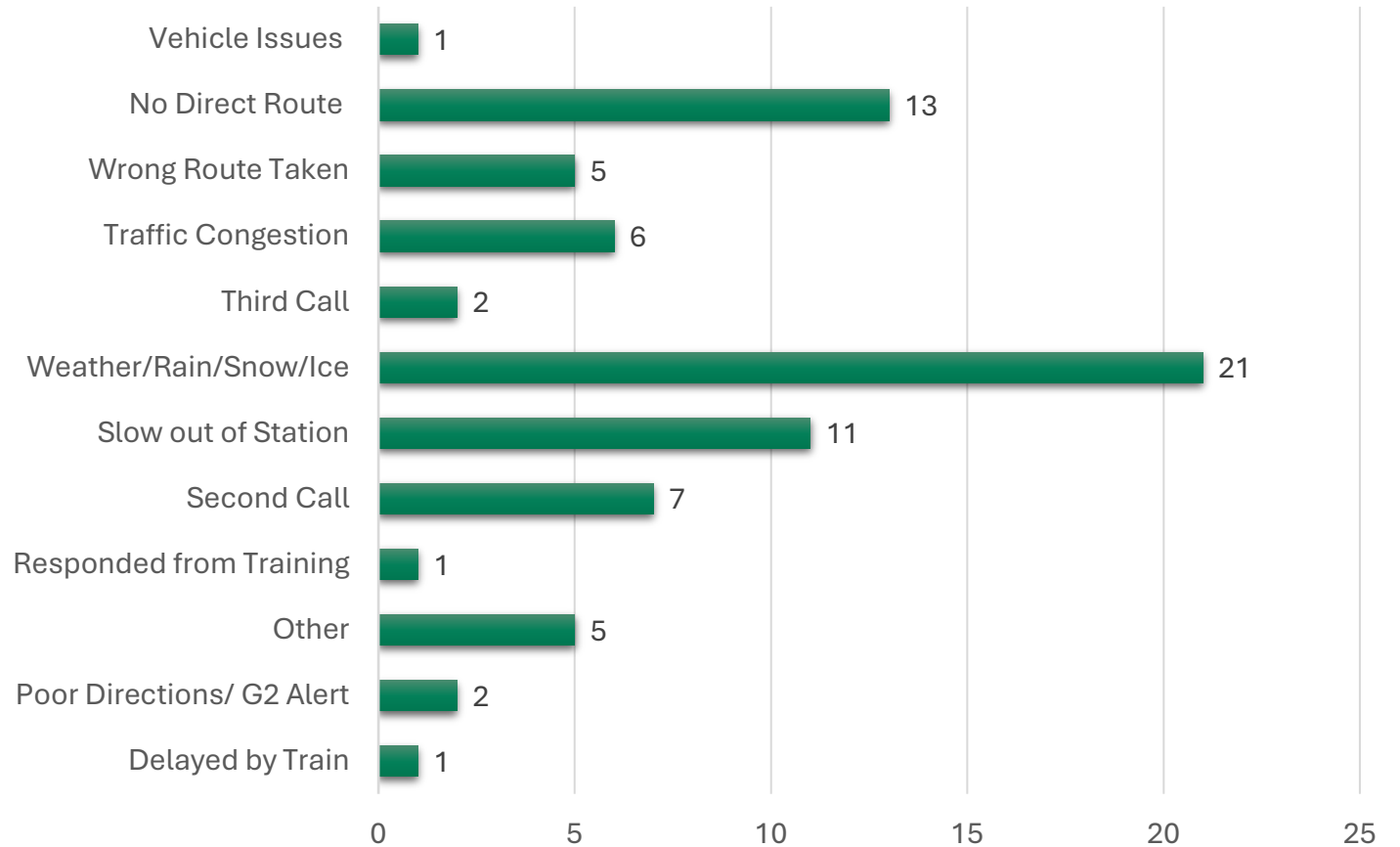
- Turnout Time (80 sec 94.2%)
- Travel Time - first unit (240 sec 73.3%)
- Turnout and Travel Time (320 sec 90.2%)





Reason for Non- Compliance Fire

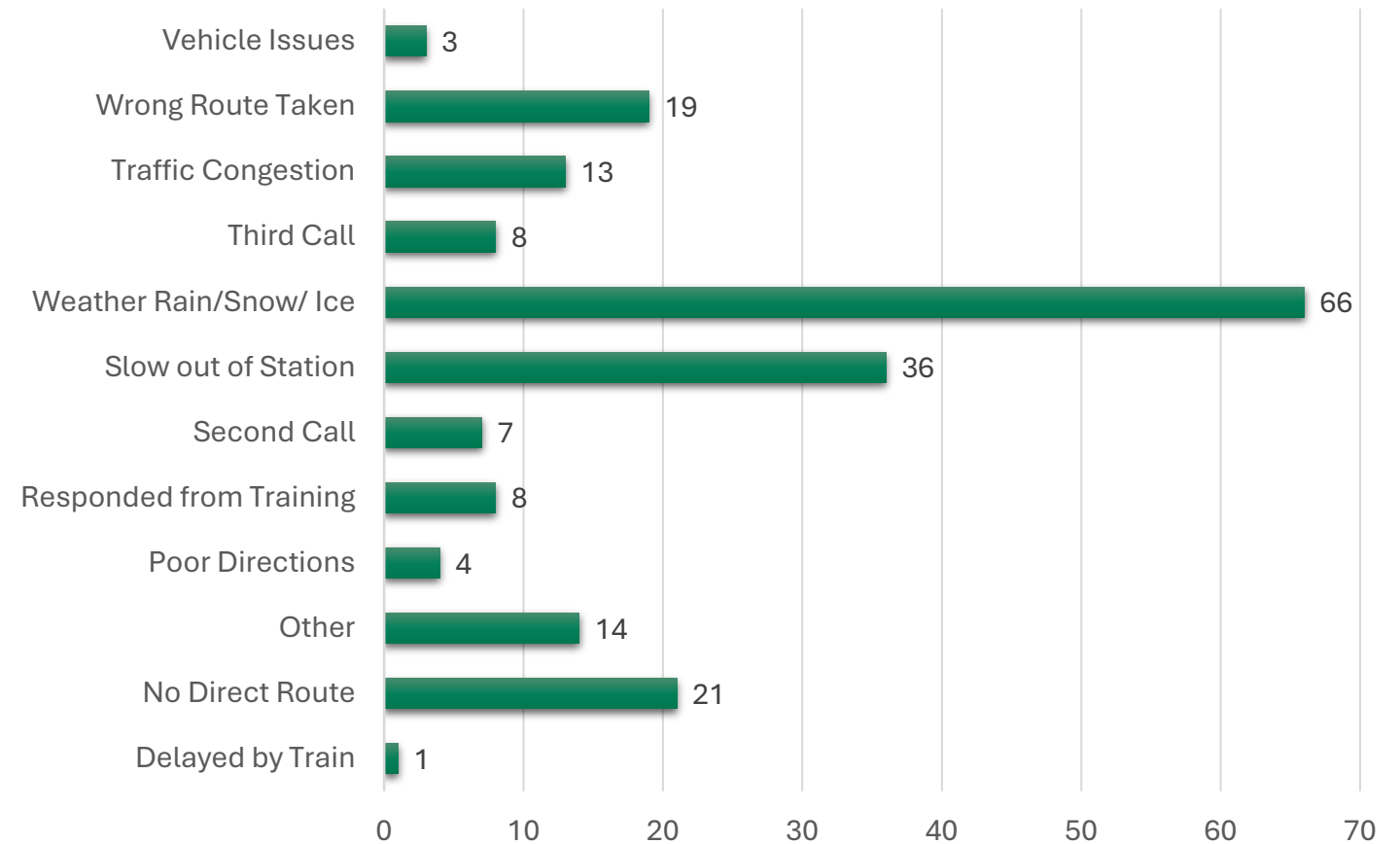
Fire 320 Second Response Detail





Reasons for Non- Compliance EMS

EMS 300 Second Response Detail





Enforcement Services

Protective Services Enforcement Services Update



Complaints Investigated

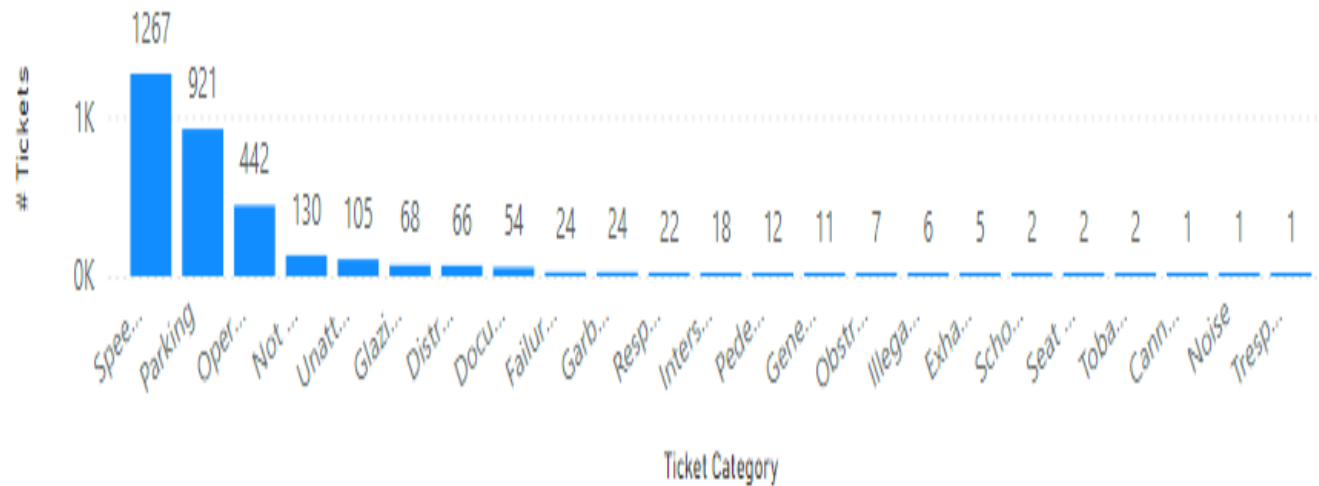
- Significant increase in files
- Top Case Types
- Top File Areas
- Unsheltered Complaints
- Method of Report



Protective Services Enforcement Services Update

Tickets

BY TICKET CATEGORY



Violation Tickets

2025 vs past years

- Council priority on Traffic Safety
- Increased Traditional Enforcement

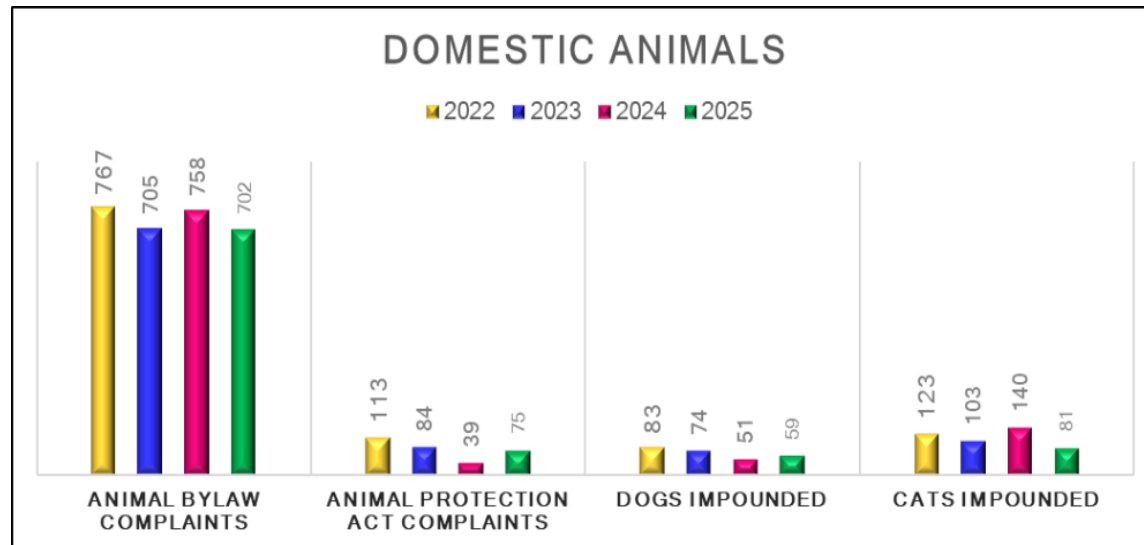
Top Violation Types

Location of Violations

- What this says about deployment



Protective Services Enforcement Services Update



Animal Control

Number of Complaints

- Bylaw & Animal Protection Act

Dogs Impounded

- Returned

Cats Impounded

- Returned

Protective Services Enforcement Services Update



Special Events

- Focus on Community Engagement
- Major Community Events
- Proactive / Non-Enforcement Activities
- Park / Trail Foot and Bike Patrols

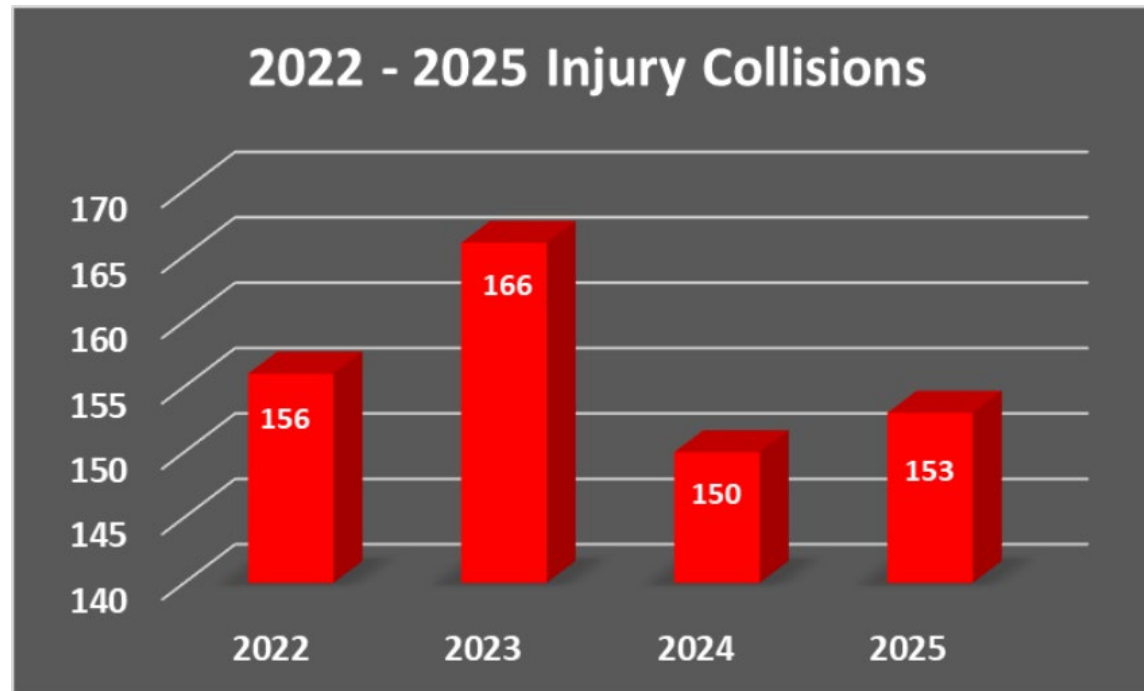
Protective Services Enforcement Services Update



- Significant Developments
 - North Century and
 - Pioneer Road
- Traffic and Joint Forces Operations
- School Safety Traffic Patrols



Protective Services Enforcement Services Update



Traffic Collisions

Total Collisions -

Injury Collisions - Relatively Stable

Traffic Corridor Collisions

Intersection Collisions



Implementation / Communication

Key highlights and notable information from the report will be summarized into a social media post which will be shared on the City's social media feeds the day following the presentation to council.



Questions?



The City of
**SPRUCE
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Thank You

