

Municipal Solid Waste Utility Bylaw

Presentation to the Governance and Priorities Committee

June 19, 2023

Introduction

- The creation of the Municipal Solid Waste Utility Bylaw is part of a larger effort to provide individual bylaws for each of the four utilities operated by the City. (Water, Sewer, Stormwater, Solid Waste).
- Separate and more robust bylaws are being created to provide greater clarity for each of the service areas falling under each bylaw.
- A review of the existing bylaw identified a need to address deficiencies in three fundamental areas:
 - Scope of service - who is the utility intended to serve?
 - Customer responsibilities - what does the bylaw expect from customers?
 - Prohibitions and enforcement - is the bylaw clear on what is allowed and what is not?

Proposed Bylaw - Noted Updates

Clarifying scope of service

Current bylaw tied to water and sewer accounts

- The current Municipal Utility Services Bylaw uses water and sewer accounts in combination with residential property types to define who is eligible to receive solid waste services.
- The existing bylaw is intended to service only single-family homes and duplexes and this definition does not account for new residential housing types that are being built in our community.

Proposed bylaw tied to housing types as defined in the Land Use Bylaw

- The scope of service section within the proposed bylaw employs Land Use Bylaw terminology to more accurately capture all residential housing types recommended to be included in the service while confirming a one lot, one customer, one service philosophy.

Committee Input - Scope of Service

Private Developments - Discontinuing Service

While the recommended scope of service section of the proposed bylaw will maintain solid waste service to several properties not described as customers in the current bylaw, some residents will no longer be eligible for service under the new definitions.

- Twenty customers at two properties within the city will no longer be eligible to receive solid waste services as those properties are private developments and outside the scope of service identified in the proposed bylaw.
- Administration is recommending that solid waste services to those two properties be discontinued effective December 31, 2023. Administration will work with affected customers to assist in identifying alternate private service providers.

Proposed Bylaw - Noted Updates

- Clarifying scope of service

Secondary Suites

- The current Municipal Utility Services Bylaw ties water and sewer accounts to eligibility for obtaining a solid waste account.
- Administration has identified four homeowners with secondary suites who have undertaken the expense of installing a second water meter to obtain a separate solid waste account for their secondary suites.

Committee Input - Scope of Service

Secondary Suites - Continuing Service

- Administration is recommending that solid waste services to those four properties be allowed to continue unchanged using the City Managers discretion as allowed under section 4.5 of the proposed bylaw.
- The proposed bylaw will not permit more than one solid waste service per lot.

Proposed Bylaw - Noted Updates

Clarifying customer responsibilities

- Section 5 of the proposed bylaw sets out an expanded and more detailed list of customer responsibilities than the current bylaw and provides greater clarity for:
 - Cart placement
 - Cart storage
 - Acceptable use of available disposal streams

Committee Input

Clarifying Customer responsibilities

Administration is recommending that the updated list of customer responsibilities be included in the proposed bylaw to:

- promote efficient service delivery and ensure residents have the information needed to properly participate in waste diversion practices, and
- the timing of cart placement for collection is consistent with the direction provided for the Community Standards Bylaw

Proposed Bylaw - Noted Updates

Clarifying Prohibitions and Enforcement

- Section 7 of the proposed bylaw outlines behaviours that are not permitted under the proposed bylaw and these behaviours are clearly stated for transparency and are designed to enable enforcement if required.
- The prohibitions listed were those identified by Enforcement Services and operational staff based on prior interactions and feedback from customers.
- Fines have been identified and included within the proposed bylaw and provide for a clear and consistent approach to enforcement.
- Fine amounts were set to be consistent with neighbouring and like-sized communities.

Committee Input

Clarifying Prohibitions and Enforcement

Administration is recommending the inclusion of the revised list of prohibitions and related fines to support the delivery of an effective solid waste service for residential customers within the community.