



REQUEST FOR DECISION

MEETING DATE: June 19, 2023

TITLE: C-1233-22 - Municipal Solid Waste Utility Bylaw

DIVISION: Planning & Infrastructure

SUMMARY:

To obtain Governance and Priorities Committee consensus on the services and standards and other elements of the draft Solid Waste Utility Bylaw proposed by Administration.

PROPOSED MOTION:

THAT Committee recommend to Council that the scope of service for the proposed Municipal Solid Waste Utility bylaw be approved and that solid waste services be discontinued for the two properties that now fall outside the scope of service.

THAT Committee recommend to Council that the scope of service for the proposed Municipal Solid Waste Utility bylaw be approved and that the four identified properties with secondary suites where each property has two accounts continue to receive solid waste services.

BACKGROUND / ANALYSIS:

The creation of the Municipal Solid Waste Utility Bylaw is part of a larger effort to provide individual bylaws for each of the four utilities operated by the City (Water, Sanitary Sewer, Stormwater, and Solid Waste). Separate and more robust bylaws are being created for each utility to provide greater transparency for each of the service areas falling under each bylaw.

Solid waste management is currently operated under Part V of the Municipal Utility Services Bylaw passed in 2014. A new standalone bylaw is proposed to replace Part V and is intended to:

- be easier to read and interpret;
- simplify future bylaw reviews and updates;

- clarify and expand the types of residential properties served by the utility;
- provide an appropriate level of governance for utility operations;
- reflect the direction Council provided to Administration in September of 2022; and
- confirm the support of Council for the ongoing provision of solid waste utility services.

The development of higher density housing stock in the City has meant that the Solid Waste Service has outgrown current bylaw definitions. The development of new housing types has created a need to clarify who is eligible to receive solid waste services as the current bylaw limits customers to those who live in either a single-family dwelling or a duplex within a residential district.

The proposed bylaw uses the housing types and definitions from the Land Use Bylaw. The objective is to ensure clarity, transparency, and sustainability for the scope of solid waste services as the City grows.

Noted Changes within the Proposed Bylaw

Scope of Service

Currently the City provides 11,851 properties with a three-stream curbside solid waste service. Under the proposed bylaw, some existing customers will be impacted. Administration is seeking Committee input with respect to service delivery for the following customer groups.

Private developments - discontinuing service

Administration has identified twenty customers at two properties within the city that will no longer be eligible to receive solid waste services under this proposed bylaw. These properties are private developments and outside the proposed scope of service.

Administration is recommending that solid waste services to those two properties be discontinued effective December 31, 2023. Administration will assist any affected current customers to identify private servicing options.

Secondary suites - continuation of service

The Utilities Services Bylaw tied the provision of solid waste services to the water and sewer service so some owners went through the expense of installing a second meter to ensure their secondary suites could have a separate account. The proposed municipal solid waste utility bylaw does not have this metering requirement and will provide only one service for each lot going forward.

Currently there are four identified properties with secondary suites where each property has two accounts. Administration is recommending that these properties be allowed to continue with the existing service level using the discretion of the City Manager as stated in section 4.5 of the proposed bylaw.

The two proposed motions deal specifically with receiving Council direction and approval regarding the above-noted private developments - discontinuing service and secondary suites - continuation of service properties.

Clarifying customer responsibilities

Customer responsibilities

Customer responsibilities are set out in section 5 and include:

- Cart placement, both location and timing;
- Cart storage; and
- Acceptable use of available disposal streams.

Of note, the timing of cart placement is consistent with the direction provided by Council on the community standards bylaw.

Prohibitions and enforcement

Working with Enforcement Services, prohibitions were revised and clearly stated for transparency and to enable enforcement if required. Revisions included adding prohibitions that were identified by Enforcement Services based on previous interactions with customers.

Fines have been directly linked to the prohibitions to create a clear and consistent approach to enforcement. Fine amounts have been set to be consistent with neighbouring and like-sized municipalities.

OPTIONS / ALTERNATIVES:

Committee may choose to alter and/or reject the recommendations provided by Administration and provide feedback to change the bylaw.

CONSULTATION / ENGAGEMENT:

The drafting of this bylaw was an organization-wide collaborative effort and was reviewed by the City Clerk's Office and the Corporate Leadership Team.

IMPLEMENTATION / COMMUNICATION:

Corporate Communications has been engaged as a business partner in developing a communications strategy for the bylaw.

IMPACTS:

The majority of customers will see no impact to solid waste services with the approval of this proposed bylaw.

FINANCIAL IMPLICATIONS:

The passing of this new bylaw will have no impact on the Utility's costs to provide solid waste services.